

COLORADO

Department of Transportation

Division of Transit & Rail



INTERREGIONAL EXPRESS BUS SERVICE State Transit Plan – Steering Com – June 24, 2014



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BACKGROUND

- SB 09-094: Created the Division of Transit and Rail (2009)
 - o Authority to Operate Transit

• SB 09-108: FASTER (2009)

- \$10M/YR Statewide Transit
- Authority to spend on transit operations
- AG Concurrence (2013)
 - Authority to fund and operate
- TBD Colorado Recommendations
 - "The state should play an enhanced role in helping to catalyze and secure funding for transit projects, such as interregional bus service."
- State Transit Plan stakeholder input (2013 on-going)
 - Desire/need for more regional/interregional service



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BACKGROUND

- Intercity & Regional Bus Network Study
 - 15 month effort/ just completed
 - Interregional Express Bus development support

Peer Agency Investigations/Lessons Learned

- o 5 peer systems evaluated
- Focus on park-and-ride collection points
- Commuter peak period focus
 - ✓ Accommodate essential service needs
- State or regional commission or board governance structure
- Agency procured buses most cost effective
- High fare box recovery: 38%-84%
 - Exception-New Mexico (15% due to no/low CBD parking costs)
- Contract for operations
 - ✓ Minimize number of operators/contracts



- January 16, 2014 the TC approved implementation.
 - Colorado's first state operated transit system
- IX's primary mission:
 - Connect population/employment centers.
 - Interconnect with the State's largest transit systems along the Front Range Urban Corridor and the I-70 Mountain Corridor.
 - Provide a viable alternative to POV's



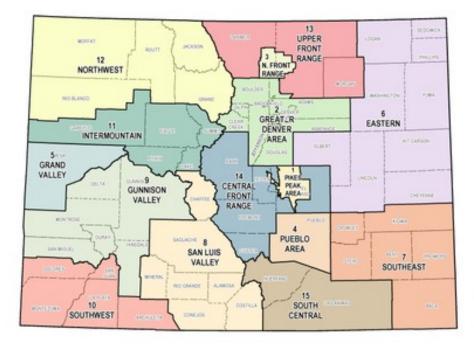
REGIONAL VS. INTERREGIONAL DISCUSSION

- Regional service
 - Connects a region to its population, recreational, and/or employment center
 - May be for commuter, recreational, and/or essential needs
 - Examples of public regional service:
 - ✓ ECO Eagle/Park County
 - ✓ RTD Denver/Boulder/Aurora MSA
 - ✓ RFTA Pitkin/Garfield County
 - Examples of private for profit regional service:
 - ✓ Colorado Mountain Express Resort Airport
 - Horizon Coach Casino
 - ✓ Ramblin' Express Casino

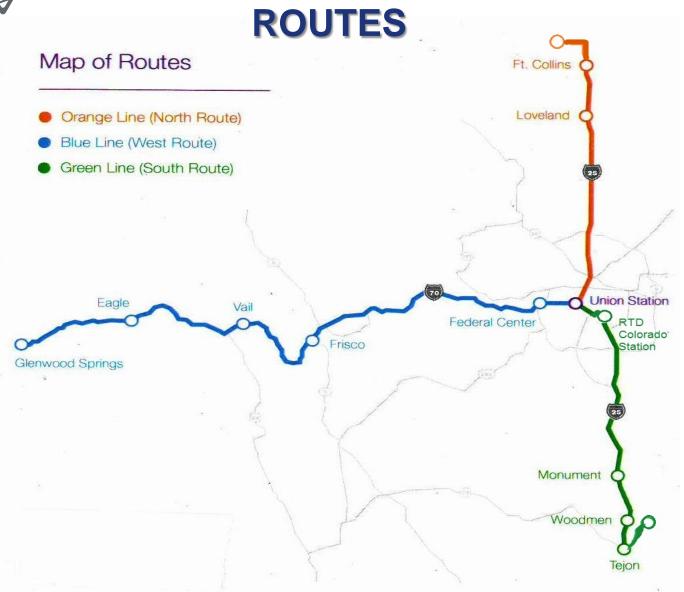


REGIONAL VS. INTERREGIONAL DISCUSSION

- Interregional Service
 - Connects multiple employment/population centers between any of the 15 planning regions in the state
 - Commuter & essential transportation focused
 - Interconnects multiple public regional transit services









ORANGE ROUTE – NORTH I-25

• 5 round trips/weekday

- o 4 peak commute times
- o 1 off-peak
- Budget for expansion from 5 to 6 round trips per day

Park and Rides/Stations

- Downtown Ft. Collins Transit Center
 ✓ Off-peak only
- o I-25/Harmony Rd. PnR Ft. Collins
 - Park-and-Ride expansion required
- o I-25/US 34 PnR Loveland
- o Denver Union Station
- Utilize current/future managed lanes & direct DUS access
- Ridership estimate

 171-257 passengers/day





GREEN ROUTE –SOUTH I-25

• 6 round trips/weekday

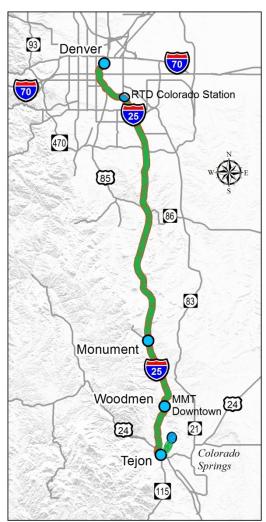
- o 5 peak commute times
- o 1 off-peak
- Budget for expansion from 6 to 7 round trips per day

Park-and Rides/Stations

- o Downtown MMT Terminal
 - ✓ Off-peak only
- o I-25/Tejon Rd. PnR Colo Springs
- o I-25/Woodmen Rd. PnR Colo Springs
 - Park-and-Ride access required
- o Monument PnR
- RTD Colorado Station I-25/ Colorado Blvd.
- o Denver Union Station

Ridership estimate

o 371-556 passengers/day





BLUE ROUTE – I-70 WEST

• 1 round trip/Weekday

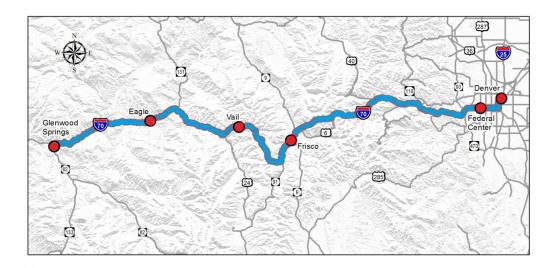
- 7:10 AM depart Glenwood Springs
- o 6:00 PM depart DUS
- Budget for 1 additional Vail DUS

Ridership Estimate

o 18 - 36 Passengers/day

• Stations/Park & Rides

- South Glenwood BRT
- o Eagle Chambers PnR
- Vail Transportation Center
- o Frisco Transfer Center
- o RTD Denver Federal Station
- o Denver Union Station





FARE STRUCTURE

\$0.17/ mile - consistent with industry/ peer evaluation

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|-------------|------|---------|-----|-------|-----|------|----|---|
| | | Der | ver | | | | | |
| Ft. Collins | | \$10 | | | | | | |
| Loveland | | \$9 | | | | | | |
| | | | | | | _ | - | |

No passengers will be carried if the entire ride is within Transfort's

FLEX operational area or within the RTD District.

| GREI | EN - W | ALK UI | SINGLE RIDE |
|------------------|--------|--------|-------------|
| | DUS | Colors | 518. |
| Colorado Springs | \$12 | \$12 | |
| Monument | \$9 | \$9 | |

No passengers will be carried if their entire ride is within the Pikes Peak RTA or within the RTD District

| BLU | E - WA | LK UP | SINGL | E RIDE | : | |
|------------------|--------|----------------------|---------|--------|-------|-----|
| | | (N) | ed crit | 0 | | e / |
| | DUS | 2 / D ^L 4 | ed crit | vail | - E3Q | 5 |
| Glenwood Springs | \$28 | \$28 | \$17 | \$12 | \$5 | |
| Eagle | \$22 | \$22 | \$12 | \$5 | | |
| Vail | \$17 | \$17 | \$5 | | - | |
| Frisco | \$12 | \$12 | | - | | |

No passengers will be carried if their entire ride is within the RTD District.

Multiple trip discounts

- 10% discount 10 ride ticket
- o 20% discount 20 ride ticket
- 25% discount 40 ride ticket





- Coordination with corridor transit partners
 - Seamless connections
- Interline
 - Intercity City Bus Companies
 - ✓ Arrow/Black Hills Stage Lines
 - ✓ Greyhound Lines, Inc.
 - o Amtrak
 - ✓ California Zephyr







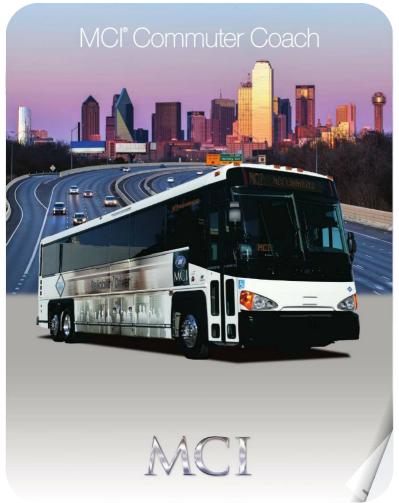






• 13 - Motor Coach Industries model D4500

- Luminator full color LED destination signage - front, dash, curb, rear
- o 51 seat capacity ample leg room
- W/C Lift & two W/C lash down positions
- Reclining seats w/3 point restraining belts
- Fold down snack trays w/beverage slot
- Mesh magazine holder
- Self-retracting foot rests
- Free passenger Wi-Fi
- o 110v & USB (2 each) per dual seat unit
- o Restrooms
- Bicycle rack 2 bike capacity
- Audio/Visual-6 LCD screen media system





FINANCE PLAN/ BUDGET

| • | Initial capital/ start-up fund (FY 2014 O Unallocated SB 1/FREX proceeds O Unallocated FASTER Statewide | \$5.4M \$5.5M | \$10.9M |
|---|---|--|-----------|
| | FY 2014 capital expenditure Estimate Bus Purchase (13) PnR improvements Branding/ Communications Misc. /Contingency | es \$7.8M \$1.0M \$0.2M \$1.9M | \$10.9M |
| | Annual contracted services (FY 2015 ○ FASTER statewide pool ✓ Capped at \$3.0M - no increases ○ Covers operations and maintenance Fare Box revenues dedicated to programmed. | | \$3.OM |
| | - Eurods other operating costs capital | | ovpansion |

- Funds other operating costs, capital needs and service expansion
- No local match



BRAND/COMMUNICATIONS PLAN

• Part I - Brand Development- Nearly Complete

- Bus vehicle treatments (Livery)
- Bus Stop/Station treatments (signage, information posts, architectural amenities, other)
- System Map, brochures
- Presented to the TC March 2014
- Collaborating with the AG office to register the trademark

Part II - Communications/Marketing/Education

- Public Information elements (Website, Smart Phone apps, etc.
- Marketing elements (campaigns, advertising)
- Education
 - ✓ Benefits
 - ✓ Operations
 - ✓ Partnerships with local agencies
 - ✓ How to ride





OTHER ACCOMPLISHMENTS/IN PROGRESS

- Procedural Directive with Office of Policy and Governmental Affairs.
 - Define DTR's reporting procedures to the IX Operating Committee (T & I Committee).
 - o Identify key performance measures
- Service Provider RFP is being advertised.
- Expansion at Harmony Rd. P&R is ongoing
- Access at Woodmen Rd. P&R is ongoing









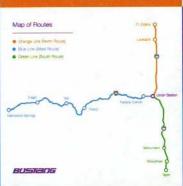




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| Stops | O Times |
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IX PERFORMANCE MEASURES

- Quarterly Performance Reports
 - o Ridership
 - Fare box revenues
 - Fare box recovery ratios
 - Customer Service complaint resolution
 - On-time performance
 - Safety performance
 - ✓ Collisions per 100,000 miles (NTD)
 - ✓ General trips & falls, etc
 - Vehicle maintenance and road fail data
 - Contractor violations

• Transportation Commission Oversight

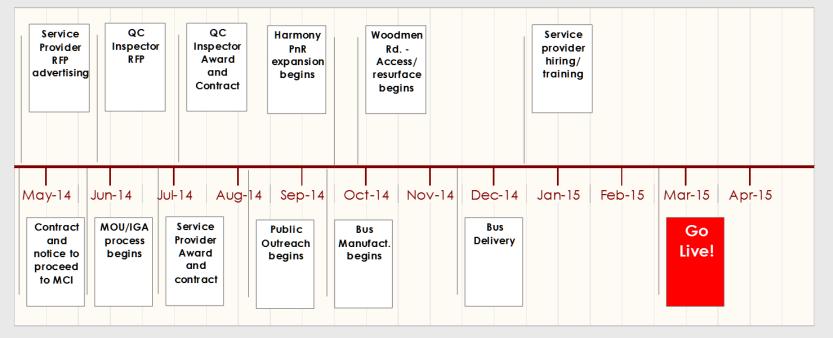
- T & I IX Operating Committee
 - ✓ TRAC provides input
- No capital expenditures or service expansion without T/C approval





NEXT STEPS - MILESTONES

Interregional Express Bus Implementation





COLLABORATION

- Regional/stakeholder input & guidance
 - Very helpful in IX definition
- Transit system collaboration important
- CDOT commitment to the corridors' transit agencies
 - o RTD
 - o Mountain Metro
 - o Transfort
 - o COLT
 - o GET
 - o Summit Stage

- Town of Breckenridge
- o ECO
- Vail Transportation

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o RFTA













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